



BenQ End User Limited Warranty

BenQ America Corp. ("BenQ") warrants all BenQ brand products, including BenQ Scanner, BenQ FilmScanner, BenQ ScanPremio, BenQ Digital Camera, BenQ CRT Monitor, BenQ LCD Monitor, BenQ CD-ROM Drive, BenQ CD-ReWriter Drive, BenQ DVD-ROM Drive, BenQ DVD-RW Drive, BenQ Plasma Display, BenQ LCD TV, BenQ Digital Projector, BenQ Keyboard with accompanying cables and adapters (collectively "Keyboard") you have purchased from BenQ or from a BenQ authorized reseller/retailer to be free from defects in materials or workmanship under normal use during the warranty period*: (Please see complete terms and conditions of BenQ End User Limited Warranty at <http://www.benq.com/warranty/index.html>)

Digital Projectors

For model # MP610, MP620, MP720, and CP120

- One (1) year from purchase date as follows (except for lamps and refurbished units as specified below):
 - Mail-in to BenQ's Authorized Service Center for repair services.
 - One year parts and labor.
 - Lamp is 90 days or 500 hours, which ever comes first.
 - Each party will pay one way shipping freight.
 - **DOA (Dead On Arrival): Must be reported within 30 business days of purchase.** A RMA number must be issued for proper return tracking. BenQ will replace the DOA unit with a replacement. BenQ will cover the freight charges both ways. The customer's credit card number must be obtained and charged before sending out a replacement. BenQ will ship out advance replacement once customer's credit card has charged. Customer needs to return defective product back to BenQ within 30 days of RMA issuance date.
 - **Damages: All shipping damages must be reported within 7 business days upon receipt of the product.** After 7 days, Customer is responsible for all incurred costs.

**Subject to refurbished replacement availability.

BenQ America Corp.

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